



FXTM 2024 Loyalty Program

Terms and Conditions

June 2024



1. Introduction

FXTM¹ is running the FXTM 2024 Loyalty Program (“Loyalty Program”). By participating in this Loyalty Program, you agree to be bound by the terms and conditions herein (“Terms”) as set out below.

2. Eligibility

The Loyalty Program is applicable to all clients of FXTM who are approved to trade and meet the following criteria during the Program Period:

- a) Maintain a qualifying account (excluding “demo” accounts) with FXTM, meeting the minimum account activation deposit and other requirements specified by FXTM, and subject to these Terms;
- b) Read and accept these Terms; and
- c) Make deposits as per (a) and (b) above.

3. Program Period

The Loyalty Program is an annual program comprising a 1-year period (“Program Period”) starting from the date of opening your first qualifying account.

4. Trading Terms

- 4.1. The Loyalty Program applies to all CFDs for which Tier points are awarded, as detailed in the Schedule below. Tier points may vary or be zero for certain instruments. For more information on Tier points, please refer to the loyalty section in the App.
- 4.2. The Loyalty Program is applicable to trading in the Advantage and Advantage Plus accounts only. Managed Accounts are excluded from this Loyalty Program.

5. Loyalty Program, Tier Points And Tier Status

- 5.1. You will have one instance of the Loyalty Program. If you hold multiple qualifying accounts, all valid trades in those accounts can earn Tier points contributing to the same Loyalty Program status.
- 5.2. Tier Points are awarded when opening and closing qualifying trades, based on the traded lot size and the advertised rate of Tier Points per lot for each instrument.
- 5.3. Upon earning sufficient Tier Points within the Program Period, as specified in the Tier Status schedule in the App, your Tier Status and corresponding Tier Benefits will increase.

6. Reward Points and Cash Redemption

- 6.1. Reward Points may be earned alongside Tier Points, depending on your Tier Status and specified Tier Benefits.

¹ FXTM is the brand name of Exinity Limited (www.forextime.com).



- 6.2. Reward Points can be redeemed for cash credited into your Trading Account at the rate specified in the App.

7. Program Period End

- 7.1. At the end of the Program Period, a new 1-year period will commence ("New Program Period").
- 7.2. Tier Points will reset to zero at the start of each New Program Period. However, your Tier Status will be maintained at the level achieved during the previous Program Period or annual cycle. If your highest Tier Status is retained from the previous cycle, your Tier Status at the start of the New Program Period will depend on the Tier Points earned in the previous cycle.
- 7.3. Reward Points will not reset and will carry forward to future annual cycles.

8. Miscellaneous

- 8.1. FXTM reserves the right to adjust the rate at which Tier Points and Reward Points are earned, and the rate at which Reward Points can be redeemed for cash, at any time without prior notice.
- 8.2. Clients are not permitted to transfer, assign, redeem for cash, or substitute their Tier Points.
- 8.3. FXTM shall not be liable for any margin calls or losses incurred by the client, including losses due to stop-out levels, during the Program Period.
- 8.4. FXTM reserves the right to alter, amend, suspend, cancel, or terminate the Loyalty Program at its discretion. In case of any modifications to these Terms, FXTM will provide notice as required by applicable legislation. FXTM shall not be liable for any consequences resulting from such alterations, amendments, suspensions, cancellations, or terminations.
- 8.5. Any indication or suspicion of fraudulent activity related to the Trading Account, multiple accounts, or the Loyalty Program, including but not limited to fraud, manipulation, cash-back or bonus or swap arbitrage or misuse of Loyalty Points, shall invalidate all affected transactions, profits, or losses.
- 8.6. FXTM reserves the right to disqualify any individual suspected of misusing or attempting to misuse Loyalty Points or breaching these Terms or any other operative agreements. FXTM may cancel orders and nullify profits associated with such clients. In cases involving Loyalty Points arbitrage or misuse, FXTM reserves the right to withdraw Loyalty Points without liability.
- 8.7. FXTM, retains the discretion to approve or exclude clients referred by Introducing Partners (Introducers).
- 8.8. Any dispute or misinterpretation of these Terms shall be resolved by FXTM in good faith and at its sole discretion. FXTM's decision in such matters shall be final and binding.



- 8.9. FXTM may suspend or terminate these Terms if circumstances arise that render continuation of the Loyalty Program unfair or impossible due to extraordinary events beyond FXTM's control (e.g., natural disasters, political conflicts).
- 8.10. By accepting these Terms, you acknowledge that you have read and agreed to be bound by these Terms along with any applicable operative agreements, as they may be amended from time to time.
- 8.11. In case of any discrepancy between the translated versions of this document and the English version, the English wording shall prevail.

Schedule I: Tier Points

A. Commodities

Group	Symbol	Tier points earned on opening and closing a lot
Commodities	Crude	450
Commodities	Brent	520
Commodities	NatGas	17
Commodities	Cocoa	8
Commodities	Copper	4
Commodities	USAHO	12
Commodities	Cotton	8
Commodities	Wheat	6
Commodities	Soybean	11
Commodities	Sugar	2
Commodities	Corn	4
Commodities	Coffee Arabica	11
Commodities	USDIndex	1
Commodities	Coffee Robusta	4

B. Majors

Group	Symbol	Tier points earned on opening and closing a lot
Majors	EURUSD	100
Majors	GBPUSD	120
Majors	USDJPY	100
Majors	AUDUSD	64
Majors	USDCAD	100
Majors	USDCHF	100
Majors	NZDUSD	58

C. Cryptocurrencies

Group	Symbol	Tier points earned on opening and closing a lot
Cryptocurrency	BITCOIN	480
Cryptocurrency	ETHEREUM	120
Cryptocurrency	SOLANA	300
Cryptocurrency	DOGECOIN	100
Cryptocurrency	LITECOIN	64
Cryptocurrency	RIPPLE	40
Cryptocurrency	CARDANO	70
Cryptocurrency	CHAINLINK	100
Cryptocurrency	POLYGON	53
Cryptocurrency	BITCOINCASH	84

D. Exotics

Group	Symbol	Tier points earned on opening and closing a lot
Exotics	USDMXN	610
Exotics	USDCNH	200
Exotics	USDSGD	610
Exotics	GBPSGD	770
Exotics	USDNOK	610
Exotics	NZDSGD	360
Exotics	USDZAR	610
Exotics	EURSGD	650
Exotics	EURSEK	650
Exotics	USDSEK	610
Exotics	USDPLN	610
Exotics	USDHKD	200
Exotics	USDTRY	610
Exotics	EURNOK	650
Exotics	EURHKD	210
Exotics	GBPPLN	770
Exotics	EURPLN	660
Exotics	USDHUF	610
Exotics	EURTRY	660
Exotics	GBPSEK	770

E. Indexes

Group	Symbol	Tier points earned on opening and closing a lot
Indexes	NAS100	38
Indexes	US500	10
Indexes	US30	80
Indexes	GER40	35
Indexes	CN50	50
Indexes	JP225	1
Indexes	HK50	9
Indexes	UK100	50
Indexes	RUS2000	12
Indexes	AU200	30
Indexes	FRA40	50
Indexes	EU50	32
Indexes	SPN35	70
Indexes	TWN	10
Indexes	US400	17
Indexes	SG20	1

Indexes	NETH25	6
Indexes	CHINAH	5

F. Metals

Group	Symbol	Tier points earned on opening and closing a lot
Metals	XAUUSD	200
Metals	XAGUSD	800
Metals	XAUEUR	1400
Metals	XAUGBP	1400

G. Minors

Group	Symbol	Tier points earned on opening and closing a lot
Minors	EURJPY	430
Minors	GBPJPY	510
Minors	EURGBP	430
Minors	AUDCAD	260
Minors	EURCHF	430
Minors	EURAUD	430
Minors	GBPAUD	510
Minors	GBPCAD	510
Minors	GBPCHF	510
Minors	AUDJPY	260
Minors	EURNZD	430
Minors	EURCAD	430
Minors	CHFJPY	440
Minors	AUDNZD	260
Minors	CADJPY	300
Minors	NZDCAD	240
Minors	NZDJPY	240
Minors	GBPNZD	510
Minors	CADCHF	300
Minors	AUDCHF	270
Minors	NZDCHF	240

Schedule II: Tier Status

Please note that your Tier Status is set by the number of Tier points you earn in a year.

TIER NAME	Tier points required
Entry	0
Bronze	1,000
Silver	10,000

Gold	100,000
VIP	1,000,000
VIP - Expert	2,500,000
VIP - Master	5,000,000

Schedule III: Earning Reward Points

Please note that reward points are earned when you earn Tier Points, with a multiplier based on your Tier Status at the time of the trade.

TIER NAME	Reward point multiplier
Entry	0.00
Bronze	1.25
Silver	1.50
Gold	1.75
VIP	2.00
VIP - Expert	2.25
VIP - Master	2.50

Schedule IV: Redeeming Reward Points for Cash

Please note that reward points can be converted to cash that is added to your trading account balance at a fixed rate.

Reward points to be redeemed for \$1 cash	500
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